

Company Contact:  
Greg Clark  
Chief Marketing Officer  
817-713-1596  
[Greg.clark@calibercollision.com](mailto:Greg.clark@calibercollision.com)

## **Caliber Collision Creates New Executive Roles to Accelerate Teammate & Client Satisfaction**

**LEWISVILLE, TX (November 2, 2017)** – As an organization passionately focused on customer, teammate and client satisfaction, Caliber Collision, the largest collision repair company in the U.S., announced two promotions to the Executive Leadership Team effective November 1, 2017.

Promoted from Senior Vice President of Operations to Chief Talent Officer is David Goldstein, a 20-year veteran of Caliber. A graduate of the UCLA Anderson Executive Program in 2015, David has more than 30 years of collision repair experience as he rapidly grew from a body technician to Center Manager to Senior Vice President overseeing more than 167 locations across California.

“As a company dedicated to restoring the rhythm of lives, we focus on our teammates first who represent the single most important asset in our growing organization. David’s leadership skills, proven operational expertise and ability to develop people will serve to further inspire and engage our teammates as he takes the reins of our overall talent management strategy”, said Steve Grimshaw, Caliber Collision Chief Executive Officer. “David’s promotion represents our continued commitment to have the best trained, most satisfied teammates in the industry.”

Also promoted is Shawn Hezar, Senior Vice President – Strategic Accounts who will now serve as Chief Client Officer. Shawn will be responsible to ensure Caliber is exceeding the expectations of our strategic partners in the increasingly complicated collision repair industry. Shawn’s experience runs the gamut from operations to client services to OEM certifications.

“With more than 30 years of hands-on experience in the collision repair industry, Shawn has grown to become the consummate leader of our strategic client relationships as we work to improve customer and client satisfaction across 527 Caliber locations”, added Grimshaw.

Both Mr. Goldstein and Mr. Hezar will report directly to Mr. Grimshaw.



# News Release

## **About Caliber Collision Centers**

Caliber Collision Centers is the largest collision repair company in America with 527 I-CAR Gold Class Professional certified collision repair centers across 17 states. Caliber is consistently ranked among the highest customer satisfaction scores in the industry and backs all repair work with a written, lifetime warranty available at any of its 527 repair centers. For more information about Caliber Collision, visit our website at [www.CaliberCollision.com](http://www.CaliberCollision.com) and on [Facebook](#), [Twitter](#) and [YouTube](#).